



MANUFACTURER'S WARRANTY

Manufacturer warrants that the products, when stored, installed and used under normal conditions, will be free from defects in materials and workmanship for a period of twelve (12) months from the date of purchase. Manufacturer warrants that the products will not damage the print-head or printing mechanism when stored, installed and used in accordance with Manufacturer's recommended procedures.

Manufacturer does not cover routine cleaning(s) as specified by the Original Equipment Manufacturer ("OEM"). Please refer to the equipment users' guide or equipment service manual. Nor does it cover on-site equipment service related issues for common print defects or print quality issues.

In the event of any damage to a print-head or printing mechanism caused solely and directly by the use of Product, Manufacturer will pay the reasonable cost of service and repair of the print-head or printing mechanism so damaged, provided:

- (a) notifies Manufacturer of such damage in writing within thirty (30) days.
- (b) delivers to Manufacturer print samples and returns the laser toner or ink cartridge(s) and any damaged or replaced parts with an authorized material return number.
- (c) deliver to Manufacturer a written service report, signed by an authorized technical service personnel, identifying the Product as the sole and direct cause of such damage warranty does not cover damages by operator, technician, or machine (including rotational scratches, gouges, scuff marks, or line scratches).

Buyers are responsible for the return products, or ANY shipping COST incurred.

Returned products must include test prints, the toner cartridges or ink jets in question.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY AND SETS FORTH MANUFACTURER'S EXCLUSIVE REMEDY IN CONNECTION WITH SUCH WARRANTIES. IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR COLLATERAL, CONSEQUENTIAL, INDIRECT, INCIDENTAL OR EXEMPLARY DAMAGES, INCLUDING WITHOUT LIMITATION, ANY LOST PROFITS, LOSS OF DATA OR LOSS OF USE, ARISING OUT OF, OR CONNECTED IN ANY WAY WITH, THIS AGREEMENT OR ANY GOODS SOLD PURSUANT HERETO. SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY."